

WATER PROBLEMS

WATER CONTAMINATION OR BOIL WATER ADVISORY

If you have been informed the water is contaminated or if the local water department or municipality has declared a boil water advisory:

Call Store Management and your emergency contacts:

1. _____
2. _____
3. _____

Ice and Beverages

- Shut down machines dispensing soda, ice, and drinking water, etc.
- Destroy all ice in holding bins. Use commercially manufactured ice only.
- Shut down the coffee and iced tea maker and drinking fountains.

Food Preparation & Cooking

- Produce misters must be shut off during the boil water advisory unless the mister system has a reverse osmosis treatment.
- Discard any ready-to-eat food prepared with water prior to the discovery of the contamination.
- Use pre-washed product or wash with boiled or bottled water.
- Prepare ready-to-eat food using commercially bottled or boiled water*.
- Use bottled safe water or water hauled from an approved public water supply water for cooking.

Hand washing

- Use heated bottled water, boiled water, or safe water hauled from an approved public water supply.
- Or, use tap water followed by a hand sanitizer.
- Be sure gloves are used when handling ready-to-eat food.

Cleaning & Sanitizing

- Use existing system. Make certain that sanitizer concentrations are correct.

Recovery

Water Lines and Dispensing Equipment

- Flush faucets, coffee urns, drinking fountains, beverage machines for at least 5 minutes.
- Clean and sanitize coffee and beverage equipment per manufacturer's instructions.
- If equipment has internal filters they should be replaced.

Ice Machines

- Flush the water line to the ice machine inlet
- Close the valve on the water line behind the machine and disconnect the water line from the machine inlet.
- Open the valve.
- Reconnect the water line to the machine inlet.
- Open the valve.
- Flush the water lines in the machine.
- Make ice for one hour and dispose of the ice.

*Boiling Water

1. Place water in a clean and sanitized pot/container.
2. Using the stove burner, bring water to a boil.
3. Continue rolling boil for at least one (1) minute.
4. After boiling, if necessary, cool water by placing it in another sanitized container and store in the refrigerator/cooler.